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www.ironblosam.net

EARLY SUMMER UPDATE: May 2019

SNOWBIRD RESORT UPDATE

Resort/Mountain Information

Winter operations will continue as snow conditions permit. Visit Snowbird's website at www.snowbird.com for the most updated information.

Owner Recreation Activities

Our activities will begin May 6, 2019 and will include movies, arts, crafts, hiking and snowshoeing to name a few. Look for your weekly recreation schedule at check-in or on our website just prior to your stay.

Maintenance Week

Iron Blossam and all of its facilities will be closed for maintenance the week of May 11 to May 18, 2019.

Instant Bird Information

Stay up to date on all the happenings at Snowbird. Text the word "Snowbird" to 53535 for daily resort info. and specials.

Exchange Option

Interested in an alternative to the "big" exchange companies? We have recently expanded our relationship with Dial an Exchange (DAE). They offer free membership, three year credit for your deposits, low exchange fees and much more. Check out DAE Worldwide Vacation Exchange at <https://www.daelive.com> or contact them toll free at 1-800-468-1799.



We look forward to another beautiful Summer in the mountains. We are excited to see you and your families enjoying your time at the Iron Blossam Lodge. Please remember the timeshare weeks do shift. **Take a moment to carefully check the dates of your ownership for 2019.** Our timeframe master calendar is available on our website at: http://www.ironblosam.net/timeframe_calendar.php.

Changes at Snowbird Resort. Snowbird had a busy Summer in 2018 as they worked to improve the resort facilities. New this Summer will be an exciting new restaurant concept at the Cliff Lodge replacing El Chanate. A pedestrian bridge crossing the Chickadee ski run, the Forklift Restaurant has an expanded dining area and the Snowbird Center has been upgraded.

Congratulations and best wishes to the Snowbird leadership team of Bob Bonar, Tom Jones and Jerry Giles who announced their retirement from Snowbird in October of 2018. For the past forty plus years, these three individuals have lead the Snowbird team to create the phenomenal Snowbird experience and have been instrumental in the growth and development of Snowbird through the years. We are happy to announce the promotion of Dave Fields as Snowbird's new President and General Manager.

Lodge Update

Each Fall and Spring we have a maintenance week dedicated to deep cleaning and renovations. Having only a one-week period restricts the scope of projects; therefore many projects are done in phases over several maintenance weeks. We strive to phase in repairs and renovations with minimal interruptions to our owner amenities and services.

In November 2018 we completed the final phase of the hall carpet project and also the dining table area lighting and room entry lighting. The murphy bed mattresses were replaced in all units and new task seating chairs were added to each unit. Also, completed in mid-April, new living area chairs have been added to all rooms, with the exception of bedroom only units. Scheduled for May 2019 we are planning on replacing the remaining queen and king mattresses. Also, scheduled is the first phase of new cases goods, which will include new dressers, headboards and dining tables. Additional room lighting consisting of new desk lamps and table lamps will be phased in over the summer as they arrive. These projects are scheduled to be completed by the end of the November 2019 maintenance week. Another November 2019 project will be the replacement of the electronic door locking system.

Owner Specials

- **Lodging Discount:** Need extra space for guests or a little extra time at Snowbird? Owners receive special discounts off Snowbird's rack rates for both Winter and Summer seasons. (Packages and other promotional rates are not eligible for the discount). Please call Owner Services at (801) 933-2097 or the Front Desk at (801) 933-2222 extension 1000 for rates and availability.
- **Canyon Transportation Discount:** Iron Blossam Owners receive a discounted rate when booking in advance. Please contact Canyon Transportation for discounts and to book reservations (801) 255-1841 or visit www.ironblosam.net/owner_discount_specials.php
- **Shipping Discount:** Simplify your travels! Iron Blossam is pleased to announce a new owner benefit through our affiliation with Ship Skis. Ship Skis offers Iron Blossam Owners discounted shipping via FEDEX and UPS. Send your skis, snowboards and luggage directly from your home to the Iron Blossam at discounted rates! Ship Skis insures and personally tracks every shipment. For more details call (866) 761-7547 or visit www.shipskis.com/iron-blosam.



Check-In/Out

We realize, and love the fact, that our owners are always very eager to arrive and start their vacation at the Iron Blossam. We want to remind everyone that occupancy of owner units begins at 4:00 p.m. However, the final completion of housekeeping services may continue past that time. Units may only be occupied when housekeeping services are complete. We appreciate your respect for the 10:00 a.m. check out time. Late check outs delay the occupancy for the next weeks owner. Saturdays from 9 to 10:00 a.m. and 4 to 6:00 p.m. are prime check-in/out times and are therefore extremely busy. During these hours, please be aware that our aging elevators, our staff, and our loading areas are most likely extended to capacity. Thank you for your patience during these surges in operating levels. The Iron Blossam staff provides luggage storage for early arrivals or late departures.

Helpful Hints

Plan ahead! Pre-load your vehicle the night before with unneeded items. If convenient, depart earlier than our peak check-out time - 9 to 10:00 a.m. If convenient, arrive later than peak check-in time - 4 to 6:00 p.m. Owner occupancy does not begin until 4:00 p.m. - therefore we do not suggest early arrivals. Units may not be occupied until the completion of housekeeping services. Please do not keep luggage carts for extended periods or overnight.

Guest Authorization

If you plan to allow guests or family members that are not listed on your recorded ownership to use your week, Iron Blossam must have written authorization from you. You may complete an authorization via our owner reservations center online at www.ironblosam.net/owner_reservations.php. We cannot accept phone authorizations. The Iron Blossam staff can provide luggage storage for early arrivals or late departures.

Important House Rule Reminders...

Iron Blossam is always a popular and busy place. Compliance with the House Rules helps all Owners and guests enjoy their valuable vacation time. We want to remind our owners that in addition to being respectful of the Iron Blossam House Rules, it is also very important that your guests are informed of and respect the House Rules. A complete set of House Rules is available on our website, or by contacting Iron Blossam Owner Services. We do want to highlight some key areas of frequent concern.

West Pool/Spa Age Restrictions:

Owners and guests must be **18 years of age and older** to use the West pool and spa facilities including the steam room, hot tub and exercise room. The usage of the West pool and spa facilities are available to resident Owners and registered guests in accordance with the occupancy limits of their unit. Teen swim will be held Monday through Friday 4:30 pm until 6 pm.

Family Pool:

Our outdoor family pool is open to all ages daily from 10:00 a.m. to 9:00 p.m. State law requires persons **14 years and under be accompanied by an adult**. PLEASE, younger swimmers should be watched closely. It only takes a brief moment for an accident to occur. Children that are not toilet trained must wear swim diapers. The outdoor family pool will be available for all guest especially those families with young children.

Recycling:

We have expanded our recycling efforts to make it more convenient. Each room is now provided a dedicated recycle bin. Look for the blue recycle bins in the closet of your unit. In cooperation with Salt Lake County these items can be recycled: newspapers, magazines, cardboard, plastic items, aluminum and metal cans. We can recycle glass however it must be kept separate from other recyclable items. Please remember to place recycle items in the clear bags only.

Room garbage and recycle pick up is available by calling the Housekeeping Office or the Front Desk. You may also drop off either at the Housekeeping office during their business hours.

Garbage and a separate recycle dumpster are located outside of the building near the loading dock area. **Please do not leave garbage in the hallways.**

Housekeeping Reminders:

Saturdays are very challenging for the Housekeeping Staff as the Iron Blossam is always extremely busy and mostly full. We are turning over almost 159 rooms every Saturday. We work diligently to complete the majority of the rooms as close to 4 pm as possible. There are ways you can help and we offer a few suggestions...

We appreciate your respecting the 10 am check out time. We offer luggage storage and changing facilities if you wish to continue to enjoy Snowbird Resort and our amenities after your departure time.

Although we do expect to clean your unit, a few courtesies will assist us. Please load your dishwasher with dirty dishes and turn on prior to your departure. Gather any garbage and recycle materials into one area. We do not ask that you strip the beds, but please place dirty towels in the bathtub or vanity area.

Owner units that are left excessively dirty may be assessed additional cleaning charges. During your stay don't forget that we have a variety of utensils and kitchen amenities for free check out to enhance your stay. We offer daily garbage service. Call us at the Housekeeping Office or Front Desk to schedule a pick up, please leave your garbage inside your door and not outside in the hallways.

Winter Unit Sale:

The Iron Blossam Owners Association owns a small number of foreclosure units available for purchase. **These units are available for occupancy this year.** We are offering them on a "first come" basis based on our acceptance of any reasonable purchase offer. There is no minimum offer amount, however, we do reserve the right to reject offers.

**Offers may be submitted by email only to randerson@snowbird.com.*

If your offer is accepted you will be notified by email and given 7 days to finalize the purchase. In addition to the purchase price, there is a \$25.00 title recording fee and the 2018/2019 fiscal year assessment will be due at closing.

Again these are foreclosure units owned by the Iron Blossam Owners' Association. We are unable to market privately owned units.

Please contact Raymie Anderson via email at randerson@snowbird.com if you are interested in receiving a list of available units.

Making memories to match our mountain.