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www.ironblosam.net

FALL UPDATE: Early October 2017

SNOWBIRD RESORT UPDATE

Owner Recreation Activities

Our fun activities include movies, arts, crafts, hiking and snowshoeing to name a few. Look for your weekly recreation schedule at check-in or on our website just prior to your stay.

Oktoberfest

Festivities will take place every Saturday and Sunday from Aug. 12 through Oct. 15, 2017.

Customer Appreciation

Join Snowbird between Oct. 19-22 and Oct. 28-29 for Customer Appreciation Days. This is the continued tradition at Snowbird to show appreciation to our guests while helping Utah's hungry and local nonprofit Wasatch Adaptive Sports. With a donation of 3 cans of food or hygiene items or a \$6 cash donation, guests will receive a foot passenger Tram ride. For more details visit <http://www.snowbird.com/events/customer-appreciation/>

Check-In/Out

We realize, and love the fact, that our owners are always very eager to arrive and start their vacation at the Iron Blossam.

We want to remind everyone that occupancy of owner units begins at 4:00 p.m. However, the final completion of housekeeping services may continue past that time. Units may only be occupied when housekeeping services are complete. We appreciate your respect for the 10:00 a.m. check out time. Late check outs delay the occupancy for the next weeks owner. Saturdays from 9 to 10:00 a.m. and 4 to 6:00 p.m. are prime check-in/out times and are therefore extremely busy. During these hours, please be aware that our aging elevators, our staff, and our loading areas are most likely extended to capacity. Thank you for your patience during these surges in operating levels.

The Iron Blossam staff provides luggage storage for early arrivals or late departures.

Iron Blossam is 41!



Winter is headed our way and we look forward to welcoming back our long-term owners and their families. Iron Blossam is a popular destination and we now are welcoming second, third and fourth generations of families as owners. As the Iron Blossam is continually heavily occupied we need to ask for everyone's cooperation. Our goal is to insure that everyone enjoys their time at the Iron Blossam. We often have thoughtless acts of vandalism to our facilities and complaints of

unsupervised children. We ask your assistance to help maintain our peacefulness and also to protect your ownership. Please take a moment prior to your visit to remind all your family and your guests of all ages to assist in respecting your ownership and the rights of others to enjoy the peaceful beauty of Little Cottonwood Canyon and our area. Another reminder, keep in mind that Utah weather can be unpredictable. Snow is very common in our area in October and can make travel to and from Snowbird challenging at times. Please watch for our weather updates. The Iron Blossam remains a special place because of our loyal and caring owners. We can all participate in the care and diligence of maintaining Iron Blossam. We look forward to the future years and strive to continue the Iron Blossam legacy of creating memories of special family times.

Spa Remodel

We are excited to announce the completion of the Iron Blossam Spa Renovation. The Spa renovation repaired aging areas of our Spa and enhance the ambiance and style of the area. The completed work includes new glass front windows that allow more open air access to the outdoor areas and spectacular mountain views, new tile flooring, new seating areas and moisture resistance ceiling tiles. The exercise area now has improved ADA access and extended operating hours. We want to thank the amazing design team of Ash Studioz Designs for their innovated designs. We hope you'll enjoying the improved style and ambiance of our Spa area for all your future weeks to come.



Exchange Option

Interested in an alternative to the "big" exchange companies? We have recently expanded our relationship with Dial an Exchange (DAE). They offer free membership, three year credit for your deposits, low exchange fees and much more. Check out DAE Worldwide Vacation Exchange at <https://www.daelive.com> or contact them toll free at 1-800-468-1799.

Special Owner Lodging Rates

Need extra space for guests or a little extra time at Snowbird? Owners receive special discounts off Snowbird's rack rates for both winter and summer seasons. (Packages and other promotional rates are not eligible for the discount). Please call Owner Services at (801) 933-2097 or the Front Desk at (801) 933-2222 extension 1000 for rates and availability.



Guest Authorization

If you plan to allow guests or family members that are not listed on your recorded ownership to use your week, Iron Blossam must have written authorization from you. You may complete an authorization via our owner reservations center. Please, we cannot accept phone authorizations. Check out the Iron Blossams' newsletter prior to your stay.

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Recycling

We have expanded our recycling efforts to make it more convenient. Each room is now provided a dedicated recycle bin. Look for the blue recycle bins in the closet of your unit.

In cooperation with Salt Lake County these items can be recycled: newspapers, magazines, cardboard, plastic items, aluminum and metal cans. Please note we cannot recycle glass at this time. Please remember to place recycle items in the clear bags only.

Room garbage and recycle pick up is available by calling the Housekeeping Office or the Front Desk. You may also drop off either at the Housekeeping office during their business hours.

Garage and a separate recycle dumpster are located outside of the building near the loading dock area.

Please do not leave garbage in the hallways.

Helpful Hints

Plan ahead! Pre-load your vehicle the night before with unneeded items.

If convenient, depart earlier than our peak check-out time - 9:00 to 10:00 a.m. and arrive later than peak check-in time - 4:00 to 6:00 p.m. Owner occupancy does not begin until 4:00 p.m. - therefore we do not suggest early arrivals. Units may not be occupied until the completion of housekeeping services. Please do not keep luggage carts overnight.

Important House Rule Reminders

Iron Blossam is always a popular and busy place. Compliance with the House Rules helps all Owners and guests enjoy their valuable vacation time. We want to remind our owners that in addition to being respectful of the Iron Blossam House Rules, it is also very important that your guests are informed of and respect the House Rules. A complete set of House Rules is available on our website, or by contacting Iron Blossam Owner Services. We do want to highlight some key areas of frequent concern.

West Pool Age Restrictions:

The West pool, spa area, steam room, hot tub and exercise room are restricted to Owners and guests who are 18 years of age and older. The usage of the Iron Blossam pool and spa facilities is available to resident Owners and registered guest in accordance with the occupancy limits of the unit. Teens are invited Monday through Friday from 4:30 p.m. to 6:00 p.m. for teen swim time.

Family Pool Reminders:

Our family pool is open to all ages daily from 10:00 a.m. to 9:00 p.m. State law requires persons 14 years and under be accompanied by an adult. PLEASE, younger swimmers should be watched closely. It only takes a brief moment for an accident to occur. Children that are not toilet trained must wear swim diapers.

Snowbird Summer Activities:

Weather permitting Snowbird's Summer activities are available during Oktoberfest celebrations. The activities include the Alpine Slide, Mountain Flyer, Mountain Coaster, Aerial Tram, Vertical Drop, Ropes course and more!

NOTE: Discount pricing for the **All Day Activity Pass (ADAP)** will only be available for pre-purchase prior to the day you plan to use the activities. Discount coupons will not be available at the Resort. Please note that the advance purchase of discount **All Day Activity Passes are for a specific date only.** Discount passes may only be redeemed for the specific date indicated on your purchase confirmation. Other restrictions may apply.

To purchase your discount ADAP's please visit Snowbird's online store at

<http://tix.snowbird.com/#all>.

For additional information please contact: Snowbird Activity Center @ (801) 933-2147.

Service Animals in the Wasatch Front Watershed:

Dogs and other pet animals are not allowed in the four protected watershed canyons of the Wasatch Front. Little Cottonwood Canyon is one of the protected watershed areas. Exceptions to this law include animals that are ADA recognized disability service animals, and search and rescue animals.

A service animal is defined as dogs that are individually trained to do work or perform tasks for people with disabilities. Service animals are working animals, not pets. The work or task a dog has been trained to do must be directly related to the person's disability.

Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.

For additional information concerning Service Animals you can contact:

ADA Information Line

800-514-0301 (Voice) and 800-514-0383 (TTY)

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